

Don

I wanted to take some time and write you a letter. It is hard to put down what I felt when I came home yesterday but all I can say is WOW!! The siding looks awesome and the closer I got the better it looked. I have had my share of home improvement contractor's work on various jobs and unfortunately I was very disheartened with the end product, thus none of them was ever asked back. Admittedly I hold a high standard of what I want the finish product to look like, but I do believe that standard is a realistic high standard. My standards are best on what I feel I can achieve if I did it myself and then I expect that little bit more that comes from experience.

For some that may come to my house they may see an ordinary house. To my wife and me it means more. From the first time we looked at it we knew it was the house for us and we wanted to bring it back to its glory when it was built over 100 years ago. For the last 4 years it has been a labor of love with most of the labor being our own. Every piece of wood was removed stripped of years and years of paint using scrapers and dental tools, stained and reinstalled as though it was never removed. 3,000 lbs of steel was removed to get rid of the boiler and radiators, buckets and buckets of plaster was hauled out of the house, even the chimney that once went straight up the middle was removed to allow for the ductwork, a major undertaking for a first house. We have left the time consuming and what I consider finish work that requires a touch up to the contractors. As I stated earlier this has been a frustrating part. I have had finish dry wall work that left tape seams showing and walls not blended out. I have had wood floors redone and the contractor leave his foot prints in the stain and then Polyurethane over them. When you put all this work in the house you want your contractor to care about their finished product as much as you do your own.

The framing and enclosing of the once back porch has been a major undertaking especially working with an old house. The original plan would have left me with a couple pieces of aluminum siding to install. After the job began that idea quickly disappeared and the whole area was removed and framed. I spent a lot of time enclosing the porch so that siding could be installed to match up to the old, which doesn't sound like much but it meant you had to work from the outside wall in on a house that doesn't have a plum or straight wall and has been sided twice with wood before the aluminum siding. When it came to the siding I knew I spent too much time not to let a professional do it right. The search for a contractor was on and it being a smaller project I knew I might have trouble. Some contractors called and because it wasn't a whole house they didn't want it. Some said they would come out and didn't, some came out and didn't even bid or contact me that didn't want it. Eventually I did find contractors to bid. I am a person who likes to use instincts and when I meet a person I usually have a feeling about whether I like them or not. The last couple contractors I did not use my instincts, one was convenience and the other was the old faithful a "friend of a friend works for this place", and both times I got burnt. I work as a construction manager putting in Millions of dollars of equipment and have always used my instincts on the ability of my contractors to complete the jobs. Low bid doesn't always get the contract and so after I meet you my mind was made up and by the finish product I was right. The workers were nice and courteous and cleaned up the area. The extra time in the little details of the siding like cutting around the steps and adding the "J" molding is the difference between doing a job and doing a good job.

I just wanted to thank you for the job you did, it was a pleasure working with your company.. My jobs are far from ended but I will tell you, you are at the top of my list when it comes to general contractors.

Thank You

Doug and Dani H.